

The Executive Programme on  
**Auditing Digital Maturity**

# CQA 4.0

**CERTIFIED QUALITY AUDITOR 4.0**

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## Course Objectives – Key Areas

- To Understand the Basics of Quality Frameworks
- Quality Management Principles
- Learn More about Quality 4.0 Framework
- Basics of AI
- Building Live Business Case
- Balanced Scorecard
- Strategy & Risk Management
- Business Review
- Audit – Technology Transformation
- Auditing Digital with Live Scenarios
- Audit Cycle Now & Future
- Certification

## Certified Quality Auditor 4.0 Session Approach - Learning by Doing

### Quality Frameworks & Business Case Review

On Day Two, After decoding key words of the Quality Frameworks, a High level Gap Analysis to be conducted using Quality 4.0 against the Business Case formed on Day One

### Business Case Building

Understanding the business profile and creating a Live Business Case using a Dummy Business Structure is done on Day One as a Team

### Audit Going Digital

On Day Three, Business Case formed on Day One is Audited considering the Gap Analysis and Implementation done on the previous days. A Written Examination also is conducted on the same day.



Day 01

## Building a Business Case

- Introduction
- Team Building
- Brand & Build – Live Business Case
- Strategy - The Dart Game
- Balanced Scorecard
- Playing Football @ Manchester United
- Risk Management
- Business Review & Enhancement

Day 02

## Business Continuity

- Business Case Review
- Overview- Business Quality Frameworks
- ISO 9001
- Quality 4.0
- Overview – Technology Revolution
- Artificial Intelligence (Ai)
- Ai History & Ai Family
- Application of Ai in Business
- Business Case -Strategic Review – Quality 4.0 framework
- Business Case – Team Discussion
- Business Case -Technology Deployment Activity

Day 03

## Digital Audit

- Technology Deployment
- Audit Cycle - Now & Future
- Audit Going Digital –Technology Transformation
- Digital Audit Scenarios
- Business Case Audit
- Audit Reporting & Further Actions
- Quality 4.0 Project Kick Off
- Course Feedbacks & Review
- Follow up Assignments
- Exam

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## Rules of the Game



Active Participation is Important



Change the Leadership for Every Activities



There will be Continuous Assessment & Written Exam

**QUALITY 4.0** isn't really a story about technology. It's about how that technology improves **CULTURE, COLLABORATION, COMPETENCY, AND LEADERSHIP.**

### Note

Project Kick off is project details to be submitted for Quality 4.0 practitioner/Master Certification which will be based on the Business Case designed in the classroom

**It's not faith in  
technology alone,  
it's all about people,  
process and  
technology  
together!!**

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